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Phoebe Updates Visitation Policy Due to COVID-19

Albany, Ga. – Following the first presumptive positive coronavirus case in Dougherty County, Phoebe is taking extra precautions to try to minimize the spread of the illness in the community. Beginning Thursday morning, Phoebe will institute tighter visitation restrictions at all hospitals. The new guidelines include:

- Visitation hours will now be from 9 a.m. – 7 p.m.
- Each patient will only be allowed one visitor at a time. This rule will be strictly enforced.
- All visitors will be required to check in and check out.
- All visitors will have to submit to a brief health screening to ensure they do not have coronavirus symptoms.
- Public entrances will be reduced to three locations at the main campus in Albany. Patients and visitors must enter through the main entrance, the Medical Tower entrance or the Emergency Center/Labor & Deliver entrance.
- Visitors and patients should park in the main front parking lot. The Car Park (garage on 2nd Ave.) will be reserved for employees only.
- Patients and visitors to other Phoebe hospitals should enter through the main hospital entrances.

Phoebe is also asking the public not to schedule flower and gift deliveries to patient rooms. Visitors should take flowers to patients themselves or schedule deliveries to patient homes.

Also beginning Thursday, Phoebe is restricting volunteer and student access to all campuses. “Phoebe volunteers are vital to the operations of our health system, but we know
many of them are at greater risk of serious complications from coronavirus. For their protection, and to ensure we’re doing all we can to minimize the spread of the illness, we think it’s proper to ask all volunteers to stay away from our hospitals temporarily,” said Scott Steiner, Chief Executive Officer, Phoebe Putney Health System. Phoebe is currently working with educational partners to inform students that they should avoid the hospitals for now.

Updated information on Phoebe’s response to coronavirus is available at phoebehealth.com/coronavirus and cdc.gov.

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