To: All Media  
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Floyd Asking All Visitors to Stay Home to Stop Spread of Virus

As part of the statewide effort to limit the community spread of COVID-19 and other respiratory illnesses, Floyd will adopt a No Visitors policy beginning at noon Tuesday, March 17.

While there will be some limited exceptions, no visitors will be allowed at Floyd Medical Center, Polk Medical Center or Cherokee Medical Center. The restrictions also apply to outpatient services such as Physical Therapy & Rehab, Wound Care, Imaging Services, Outpatient Diabetes as well as Floyd Primary Care and Floyd Urgent Care.

Some exceptions include:

- Only one person per patient for Family Birth Center patients
- Only one person per patient for children and minors
- Nursing staff and the attending physician will work with families who have special circumstances, such as end-of-life/critically ill or injured family member, on a case-by-case basis.
- One person per patient for those who need special assistance
- Only those parents or visitors with a Neonatal Intensive Care Unit issued ID band
- Only one person per patient outpatient surgery or testing

Floyd’s billing offices on Second Avenue in Rome will be closed to the public until further notice. If you have a billing question or need assistance, call our customer service offices:

- Hospital Billing Questions – 706.509.6000
- Physician Billing Questions – 706.509.3040

Online bill payment is available at www.floyd.org.

The State of Georgia has also set up a new COVID-19 hotline: 1-844-442-2681. Georgians with questions or concerns about COVID-19 may call this hotline.
The Governor’s Office is also asking residents not to show up unannounced at emergency rooms or other health care facilities across the state.

“If you believe that you are experiencing symptoms of COVID-19 or have been exposed, please contact your primary care doctor, an urgent care clinic, or your local federally qualified healthcare center,” Gov. Brian Kemp said in a news release issued Monday.

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