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Redmond Regional Medical Center Named to the Fortune/IBM Watson Health 100 Top Hospitals® List

The annual list recognizes excellence in clinical outcomes, operational efficiency, patient experience, and financial health

The annual ranking introduces the first measure of hospitals' contributions to community health with a focus on equity

Rome, Georgia - April 27, 2021 – Redmond Regional Medical Center has been named to the Fortune/IBM Watson Health 100 Top Hospitals® list. This is the second year in a row that Redmond Regional Medical Center has been recognized with this honor as one of the top-performing 100 Top Hospitals in the U.S. The annual list was published today by Fortune.

IBM Watson Health has identified the top hospitals from a rigorous evaluation of 2,675 shortterm, acute care, non-federal hospitals in the U.S. The annual list recognizes excellence in clinical outcomes, operational efficiency, patient experience, and financial health. IBM Watson Health established the list to help identify best practices that may help other healthcare organizations achieve consistent, balanced, and sustainable high performance.

This year's ranking of top hospitals also introduces a measure of hospitals' contributions to community health with a focus on equity developed by a team of experts at the Johns Hopkins Center for Health Equity and the Bloomberg American Health Initiative at the Johns Hopkins Bloomberg School of Public Health. For the ranking, hospitals were surveyed across three components: 1) assessing hospital contributions to community health as a provider of critical services for community health and preventive care; 2) identifying ways that hospitals contribute to community health as a community partner teaming up with local organizations to implement critical programs, and 3) focusing on ways that hospitals promote community health through their practices as anchor institutions supporting local economic and social progress. Hospitals received credit for meeting a certain number of best-practice standards in each component as part of the survey scoring and the new measure led to a change in ranking for more than one-third of the 100 hospitals.

"It is an incredible honor for Redmond to be recognized two years in a row by IBM Watson Health as one of the nation's Top 100 Hospitals," said John Quinlivan, Redmond Regional Medical Center Chief Executive Officer. "Being recognized as a national leader in excellent patient outcomes, patient experience, financial health, and contributions to our community's health is a testament to the dedication of our entire hospital team. I could not be prouder of our Redmond family and the care we provide to our communities."

This recognition demonstrates Redmond Regional Medical Center's ongoing commitment to prioritizing patient-centered care. According to IBM Watson Health, as compared to similar hospitals, the hospitals included on the Fortune/IBM Watson Health 100 Top Hospitals list had better results on key clinical and operational performance indicators. These include survival rates, patient complications, healthcare-associated infections, 30-day mortality and 30-day hospital-wide readmission rates, length of stay, throughput in emergency departments, inpatient expenses, profitability and ratings from patients.

"We are proud of all of the hospitals, health systems and their dedicated clinicians and staff included among the Fortune/IBM Watson Health 100 Top Hospitals," said Irene Dankwa-Mullan, MD, MPH, Chief Health Equity Officer and Deputy Chief Health Officer at IBM Watson Health. "From small community hospitals to major teaching hospitals, organizations on this list demonstrate a relentless commitment to high value, patient-centered care and innovation. They also recognize the importance of contributing to the health of their communities and we applaud them for their programs that help provide equitable quality care and address health disparities."

For more information, visit <u>http://www.100tophospitals.com/.</u>

About Redmond Regional Medical Center

Redmond Regional Medical Center is a 230 bed facility, serving as a regional referral center for all of northwest Georgia and parts of Alabama. Redmond offers a full array of inpatient and outpatient programs, many of which are unique to the northwest Georgia region. As the only hospital in Northwest Georgia with an open heart surgery program and Level I Emergency Cardiac Care Center designation, Redmond provides a full service cardiology product line and is nationally recognized as a top cardiac care center. In addition to the *Gold Seal of Approval*®, Redmond has also earned eight disease specific certifications from The Joint Commission for outstanding care in the areas of cardiology, stroke, orthopedic surgery, spinal surgery, and vascular surgery. Other areas of excellence include emergency care, oncology, and inpatient rehabilitation. For additional information on Redmond Regional Medical Center, visit www.RedmondRegional.com.

About the Fortune/IBM Watson Health 100 Top Hospitals® List

The Fortune/IBM Watson Health 100 Top Hospitals list is determined using independent and objective research to analyze hospital performance. Organizations do not apply or pay for this honor or pay to promote their award. Award-winning hospitals and health systems serve as a model of excellence for the industry.

About IBM Watson Health 100 Top Hospitals® Program

The IBM Watson Health 100 Top Hospitals Program's annual studies result in the Fortune/IBM Watson Health 100 Top Hospitals list, Fortune/IBM Watson Health 50 Top Cardiovascular Hospitals list and IBM Watson Health 15 Top Health Systems list. Organizations do not apply or pay for this honor or pay to promote their award. Award-winning hospitals and health systems serve as a model of excellence for the industry. Visit <u>http://www.100tophospitals.com/</u> for more information.

About IBM Watson Health

IBM Watson Health is a data, analytics, and technology partner for the health industry. Supported by the innovation of IBM and intelligence of Watson, we are committed to helping build smarter health ecosystems. Through the combination of our deep industry expertise in health, data and analytics, actionable insights, and reputation for security and trust, Watson Health is working together with its clients and partners to help them achieve simpler processes, better care insights, faster breakthroughs, and improved experiences for people around the world. Learn more at ibm.com/watson/health.

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