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Southwell welcomes new Vice President, Revenue Cycle



Photo Caption: Shay Miller is Southwell's new Vice President, Revenue Cycle.

(Sept. 21, 2022, Tifton, Ga.) — Southwell announced that Shay Miller will serve as the healthcare system's new Vice President, Revenue Cycle. Southwell includes Tift Regional Medical Center in Tifton, Southwell Medical and Southwell Health and Rehabilitation in Adel, and numerous physician clinics and outpatient centers located throughout south central Georgia.

"Shay will provide overall strategic direction and day-to-day management for clinical and business operations of Patient Financial Services, Patient Access, Health Information Management, Revenue Integrity, and overall Revenue Cycle within the hospital and ambulatory environments," said Troy Brooks, Southwell's Senior Vice President and Chief Financial Officer.

Brooks said Miller has more than 17 years of experience in revenue cycle management.

"He has provided business office, patient registration, and billing/collections leadership for various healthcare institutions in Florida," said Brooks.

Miller holds a master's degree in Health Services Administration from the University of Central Florida in Orlando. He is active in numerous professional societies and is a Certified Revenue Cycle Executive by the American Association of Healthcare Administrative Management.

"We are pleased to have Shay on board," said Brooks. "He will provide a wide variety of operational and fiscal responsibilities to ensure that our revenue cycle management is built on

evidence-based practices. Shay will be instrumental in Southwell's goal to provide an outstanding, cost-effective, and efficient patient experience."

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