



# Vitruvian Health

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INFORMATION

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## Hamilton Home Health receives recognition for patient experience

**DALTON, Ga. (June 5, 2025)** – Hamilton Home Health was recently recognized by Strategic Healthcare Programs (SHP) as a 2024 top 20-percent agency in the nation for patient experience. Hamilton Home Health is the only provider in Dalton to receive this distinction.

The annual *SHPBest™* program was created to acknowledge home health agencies that consistently provide high quality service to their patients. With the largest Home Health Care Consumer Assessment of Healthcare Providers and Systems (HHAHPS) benchmark in the nation, SHP is in a unique position to identify and recognize organizations that have made patient experience a priority and have been rewarded for their efforts with high marks on the HHAHPS survey.

*SHPBest* award recipients are determined by ranking the overall score for all SHP HHAHPS clients. Providers that rank in the top 20 percent receive the Superior Performer Award. In addition, all award recipients must have scored better than or equal to the SHP national average for the period for each of the five publicly reported domains.

“SHP recognizes how much hard work is involved in providing excellent patient care, and we are proud to acknowledge the tireless efforts of our top-performing customers through our annual *SHPBest* award program,” said Kevin Vogel, president of SHP. “These organizations care deeply about the patient experience and they never stop striving to improve every single year.”

Strategic Healthcare Programs (SHP) is a leader in data analytics and benchmarking that drive daily clinical and operational decisions. SHP’s solutions bring real-time data to post-acute providers, hospitals and Accountable Care Organizations (ACO) to better coordinate quality care and improve patient outcomes. Since 1996, SHP has helped more than 7,000 organizations nationwide raise the bar for healthcare performance.

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**Photo:** Hamilton Home Health representatives are pictured.