



Contact:
Amy Leigh Womack
amy.mccord@atriumhealth.org

New 'MyAtriumHealth' Portal Offers Streamlined Access to Test Results, Scheduling Appointments, Video and eVisits and More for Atrium Health Navicent Patients

MyAtriumHealth can be accessed by computer, tablet or smartphone

MACON, Ga., July 14, 2021 – Atrium Health Navicent implemented a new medical records system this month that streamlines the patient experience, providing access to a number of services in a single patient portal.

MyAtriumHealth merges multiple patient portals into one, easy-to-use digital application to help patients schedule appointments, start video and eVisits, message care providers, request prescription refills, view test results and more. MyAtriumHealth can be accessed using a computer, tablet or smartphone by visiting my.atriumhealth.org or downloading the MyAtriumHealth app from the Apple App Store or Google Play.

"Atrium Health Navicent is committed to providing the highest quality healthcare and customer service in each of the communities we serve. Using MyAtriumHealth, patients will have greater access to care and another way to communicate with our teammates," said Atrium Health Navicent President and CEO Delvecchio Finley. "MyAtriumHealth is just one more way that our health system is working to improve our community's health and wellness, elevate hope and advance healing for all."

In addition to using MyAtriumHealth to access their own health information, users can schedule appointments and view health information for children or aging parents through a single account using proxy access. Bills and copays can also be paid using the same patient portal.

For patients needing to visit one of Atrium Health Navicent's three urgent care locations, launching MyAtriumHealth from a smartphone will assist in locating the nearest facility, accessing wait times and letting the facility know that you're on your way.

For patients admitted to the hospital, the MyChart Bedside feature offers a new tool to stay in touch with a patient's care team, access personalized patient education materials and request assistance.

The new medical record system also provides for more efficient, single portal access for Atrium Health Navicent teammates as they provide care and customer service.

"MyAtriumHealth will be a game-changer for our patients and teammates, allowing for more efficient record access via a single portal," said Heather Walker, Vice President for Information & Analytics Services and market chief information officer for Atrium Health Navicent. "Our teammates across all markets have worked diligently over the past 18 months to ensure a smooth transition. It is exciting to be part of such a transformative initiative that will greatly enhance our patient, provider, and teammate experience."

About Atrium Health Navicent

Atrium Health Navicent is the leading provider of healthcare in central and south Georgia and is committed to its mission of elevating health and well-being through compassionate care. Atrium Health Navicent provides high-quality, personalized care in 53 specialties at more than 50 facilities throughout the region. As part of the largest, integrated, nonprofit health system in the Southeast, it is also able to tap into some of the nation's leading medical experts and specialists with Atrium Health, allowing it to provide the best care close to home – including advanced innovations in virtual medicine and care. Throughout its 125-year history in the community, Atrium Health Navicent has remained dedicated to enhancing health and wellness for individuals throughout the region through nationally recognized quality care, community health initiatives and collaborative partnerships. It is also one of the leading teaching hospitals in the region, helping to ensure viability for rural health care for the next generation. For more information, please visit www.NavicentHealth.org.

###