

# MISSION OVERVIEW

2023 GSVRP ANNUAL CONFERENCE

## SUNDAY, FEB. 19, 2023 PRE-LAUNCH PARTY

- 1-2 P.M. 2022-2023 GSVRP LEADERSHIP MEETING
- 2-3 P.M. CONFERENCE CHECK-IN/REGISTRATION OPEN
- 3:30-6 P.M. **GSVRP VENDOR SHOW & DOOR PRIZES**
- 7-9 P.M. DINNER AT CRABDADDY'S (ON YOUR OWN)

## MONDAY, FEB. 20, 2023 3...2...1...LIFT-OFF!

- 8-10 A.M. BREAKFAST & PROFESSIONAL HEADSHOTS (COMPLIMENTARY)  
CONFERENCE CHECK-IN/REGISTRATION OPEN
- 10-10:15 A.M. WELCOME/MISSION BRIEFING
- 10:15-11:30 A.M. **PROFESSIONAL DEVELOPMENT FROM THE FIELD:  
ADDRESSING BURNOUT FOR VOLUNTEER MANAGERS AND VOLUNTEERS**  
MELISSA HEINLEIN STORTI, PHD, CAVS  
CHIEF, CENTER FOR DEVELOPMENT & CIVIC ENGAGEMENT  
CORPORAL MICHAEL J. CRESCENZ VETERANS AFFAIRS MEDICAL CENTER
- 11:30 A.M.-12:30 P.M. LUNCH
- 12:30-2 P.M. **ENGAGING VOLUNTEERS POST-PANDEMIC**  
MELISSA HEINLEIN STORTI
- 2-2:30 P.M. AFTERNOON BREAK
- 2:30-4 P.M. **JOINT COMMISSION TOPICS FOR GIFT SHOP & VOLUNTEER SERVICES**  
ROBERT CAMPBELL, PHARM.D, BCSCP  
DIRECTOR, STANDARDS INTERPRETATION GROUP & MEDICATION MANAGEMENT  
THE JOINT COMMISSION
- 4-9 P.M. FREE EVENING/DINNER ON YOUR OWN



**MISSION GSVRP:  
EXPLORING NEW FRONTIERS**



**Register Now!**

# MISSION OVERVIEW

PRESENTED BY **Masquerade**  
Experience the Fantasy!

## TUESDAY, FEB. 21, 2023 SPACE EXPLORATION

- 8-9 A.M. BREAKFAST & NETWORKING
- 9-10 A.M. MOON LANDING TEAM EXERCISE
- 10-11:30 A.M. **VOLUNTEER SVCS WORKSHOP: HOUSTON, WE HAVE A PROBLEM:  
BREAKDOWNS BETWEEN STAFF & VOLUNTEER COMMUNICATION**  
NANCY WILLIAMS, CAVS, CVA  
DIRECTOR, VOLUNTEER SERVICES, PIEDMONT COLUMBUS REGIONAL  
**GIFT SHOP WORKSHOP: GIFT SHOP TRENDS**  
LILLY STAMETS  
PRINCIPAL, PREMIER RETAIL CONSULTING
- 11:30 A.M.-12:30 P.M. LUNCH
- 12:30-2 P.M. **VOLUNTEER SVCS WORKSHOP: NAVIGATING OUT-OF-THIS-WORLD SCENARIOS**  
KRISTIN DOLL, CAVS, CDVS, DIRECTOR, VOLUNTEER SERVICES  
SOUTHEAST GEORGIA HEALTH SYSTEM  
MELANIE TURNER, VOLUNTEER SERVICES SUPERVISOR  
CHILDREN'S HEALTHCARE OF ATLANTA  
**GIFT SHOP WORKSHOP: THE POWER OF PLACEMENT**  
LILLY STAMETS
- 2-2:30 P.M. AFTERNOON BREAK
- 2:30-4 P.M. **ROUNDTABLE DISCUSSIONS**
- 4-9 P.M. FREE EVENING/DINNER ON YOUR OWN
- AFTER DARK: STARGAZING ON THE BEACH

## WEDNESDAY, FEB. 22, 2023 LANDING...MISSION COMPLETE

- 8-9:15 A.M. GSVRP AWARDS BREAKFAST &  
2023-2024 LEADERSHIP TEAM INSTALLATION
- 9:15-10:30 A.M. **THE DOGTORS ARE IN:  
UTILIZING ANIMALS TO SUPPORT PATIENTS & FAMILIES IN THE HOSPITAL**  
KARA KLEIN, SENIOR PROGRAM COORDINATOR,  
CHILDREN'S HEALTHCARE OF ATLANTA
- 10:30 A.M. CONFERENCE CLOSES & ATTENDEES DEPART
- 11 A.M.-12 P.M. 2023-2024 GSVRP LEADERSHIP MEETING
- 12 P.M. ADJOURN

