



Georgia Hospital Association and Georgia Southern University Hospital Leadership Training Program

November 13th 2019

Agenda

- Introductions
- Background
- Training requirements
- GHA/Georgia Southern Hospital Leadership Training Program Details
- Question and Answer
- Next Steps



Speakers today

- Chuck Adams, Executive Vice President, GHA
- Bill Wylie, Senior Vice President, Business Operations, GHA
- Andy Cobb, Vice President, Educational Services, GHA
- Charles Owens, Director, Center for Public Health Practice and Research, Jiann-Ping Hsu College of Public Health, Georgia Southern University



Background- HB 769 and GHRIC

- In 2018, HB 769 created a training requirement for "CEOs, CFOs and every board member and every hospital authority member, if operated by a hospital authority, of a rural hospital eligible for the Rural Hospital Tax Credit"
- In 2019, the Mercer University School of Medicine was selected to establish the Georgia Rural Health Innovation Center (GRHIC) with the charge to create training program requirements and oversee trainer approval and compliance tracking

Background: Training Timeline

- Current Board members and executives have until December 31, 2020 to be trained, and every two years thereafter
- New Board members and executives have 12 months from their initial hiring or appointment, and every two years thereafter
 - New Board members must complete Standard 1 prior to installation.
 - New executives must complete Standard 1 within 60 days of their hire date



Background- GHA and Georgia Southern

- July 2019: GRHIC released curriculum standards and requirements for potential trainers
- September 2019: GHA announced its partnership with the Jiann-Ping Hsu College of Public Health at Georgia Southern University to deliver Hospital Leadership Training to meet these standards
- October 23, 2019: GHA and Georgia Southern submitted the completed application to GHRIC, with an anticipated approval date in November





Training Requirements: Curriculum

 GRHIC has established 8 Program Standards that must be completed in a total of 8 hours of training

 Participants must complete a pre-assessment survey upon initial registration and pass a post-test after each standard to be considered as completing the training





Training Standards

- 1. Governance, Liability and Accountability
- 2. Responsibility to Regulatory Agencies and Legal Considerations
- 3. Finances and Fiduciary Responsibility
- 4. Compliance
- 5. Ethics
- 6. Continuum of Care
- 7. Strategic Planning and Accountability
- 8. Grants



Jiann-Ping Hsu College of Public Health



Training Requirements: Curriculum

| | Standard 1 | Standards 2 through 8 |
|-----------|---|---|
| Overview | Two-hour training course May be live distance learning or inperson with opportunity for Q&A Must be completed prior to their installation to their position Must be completed before Standards 2 through 8 | Six total hours of education that address Standards 2 through 8 May be distance learning, on-demand or in- person meeting |
| Standards | Governance, Liability and Accountability | Responsibility to Regulatory Agencies and Legal Considerations Finances and Fiduciary Responsibility Compliance Ethics Continuum of Care Strategic Planning and Accountability Grants |





GHA and Georgia Southern Hospital Leadership Program Overview

Beginning in January 2020, GHA and Georgia Southern will offer the following:

- Live webinars for Standard 1 offered twice a month
- Multiple opportunities for face-to-face training
- 24/7 access to Folio, Georgia Southern's online Learning Management System, for Standards 2-8
- On-site training as needed





GHA and Georgia Southern Hospital Leadership Training Program – Training Opportunities

Standard 1

- In-person 5 opportunities
- Virtual 22 opportunities
- Standards 2 8
 - In-person 3 opportunities
 - Virtual unlimited opportunities 24/7 on demand access
- On location training is available for an additional fee





In Person Training

Standard 1 (2 hours)

- January 11th- GHA Trustee Conference, Lake Oconee
- February 20th- Center for Rural Health Quarterly Meeting, Macon
- May 20th- Center for Rural Health Quarterly Meeting, Macon
- August 20th- Center for Rural Health Annual Meeting, St. Simons
- 4th Qtr., TBD- Full day Session



Standards 2-8 (6 hours)

- June 18th-20th GHA Summer Meeting, Amelia Island
- August 20th-21st— Center for Rural Health Annual Meeting, St. Simons
- 4th Qtr., TBD- Full day Session



| Quarter 1 Training Calendar | | | | | | | | | |
|-----------------------------|---|--|-------------------------------------|---|--|--|--|--|--|
| | Standard 1 Virtual Training | Standard 1 – Face-to-Face Training | Standards 2 - 8 Virtual Training | Standards 2 - 8 Face-to- Face Training | | | | | |
| January | Tue – Jan 14 – Noon Thur – Jan 30 – 5:00 p.m. | Sat, Jan 11 - GHA Annual Trustee Conference (Lake Oconee) | On-Demand continual access | None | | | | | |
| February | Tue – Feb 11 – 5:00 p.m. Thur – Feb 27 – Noon | Thur – Feb 20 - Center for Rural Health Quarterly Meeting (Macon) | On-Demand continual access | None | | | | | |
| March | Tue – March 10 – Noon Thur – March 26 – 5:00 p.m. | None | On-Demand continual access | None | | | | | |





| Quarter 2 Training Calendar | | | | | | | | | |
|-----------------------------|---|--|-------------------------------------|--|--|--|--|--|--|
| | Standard 1 Virtual Training | Standard 1 – Face-to-Face Training | Standards 2 - 8 Virtual Training | Standards 2 - 8 Face-to- Face Training | | | | | |
| April | Tue –April 14 – 5:00 p.m. Thur – April 30 – Noon | None | On-Demand continual access | None | | | | | |
| May | Tue – May 12 – Noon Thur – May 28 – 5:00 p.m. | Thur – May 20 - Center for Rural Health Quarterly Meeting (Macon) | On-Demand continual access | None | | | | | |
| June | Tue – June 9 – 5:00 p.m. Thur – June 25 – Noon | None | On-Demand continual access | June 17-19 – GHA Summer Meeting (Amelia Island) | | | | | |





| Quarter 3 Training Calendar | | | | | | | | | |
|-----------------------------|--|---|-------------------------------------|---|--|--|--|--|--|
| | Standard 1 Virtual Training | Standard 1 – Face-to-Face Training | Standards 2 - 8 Virtual Training | Standards 2 - 8 Face-to- Face Training | | | | | |
| July | Tue –July 14 – Noon Thur – July 30 – 5:00 p.m. | None | On-Demand continual access | None | | | | | |
| August | Tue – Aug 11 – 5:00 p.m. Thur – Aug 27 - Noon | Wed – Aug 19 - Center for Rural Health Annual Meeting (St. Simons) | On-Demand continual access | Aug 20 – 21 Center for Rural Health Annual Meeting (St. Simons) | | | | | |
| September | Tue – Sept 8 – Noon Thur – Sept 25 – 5:00 p.m. | None | On-Demand continual access | None | | | | | |





| Quarter 4 Training Calendar | | | | | | | | | |
|-----------------------------|--|--|-------------------------------------|---|--|--|--|--|--|
| | Standard 1 Virtual Training | Standard 1 – Face-to-Face Training | Standards 2 - 8 Virtual Training | Standards 2 - 8 Face-to- Face Training | | | | | |
| October | Tue –Oct 13 – 5:00 p.m. Thur – Oct 29 – Noon | None | On-Demand continual access | None | | | | | |
| November | Tue – Nov 10 – Noon | TBD – "Last Chance Session" (Macon) | On-Demand continual access | TBD – "Last Chance Session" (Macon) | | | | | |
| December | Tue – Dec 8 – 5:00 p.m. | None | On-Demand continual access | None | | | | | |





Georgia Southern Faculty Instructors & Support

- Charles Owens, MSA, Associate Clinical Professor & Director
- Linda Kimsey, PhD, Assistant Professor
- Bettye Appenteng, PhD, Associate Professor
- Sam Opoku, PhD, Assistant Professor
- Jeff Jones, PhD, Associate Professor
- Katie Mercer, DrPH, Coordinator, Office of Online Learning
- Angie Peden, MPH, Assistant Director





Course Delivery, Testing & Access

- Each Learner will receive a unique username and password to the GS Folio Learning Platform.
- All in-person training will be tested via paper unless prior arrangements have been made for online testing; all Webex and online course testing will be via Folio.
- Lost passwords and technical assistance may be obtained via email at <u>HLT@georgiasouthern.edu</u> and phone typically during traditional working hours.





Folio Screenshot

Welcome

Welcome to Folio, Georgia Southern University's innovative virtual classroom. Through this unique e-learning system, students and professors manage their course materials, including assignments and discussions. Once you are registered for a course, you will be able to access it by using your existing username and password (same as My.GeorgiaSouthern). If you are a "Guest User", please log in to this site with the credentials provided to you.

Should you encounter any technical difficulties please contact Georgia Southern's My Tech Support at 912-478-2287 or submit a support ticket.

Please click here for a System Check before you login.

| Password | * | |
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| Log | n | |
| | our password | |





Jiann-Ping Hsu College of Public Health



GHA and Georgia Southern Hospital Leadership Training Program Pricing Cycle 1 (2 yr. cycle)

- Annual cost of \$2,500 per hospital board, which includes unlimited training for current board members, future appointed board members, CEO, CFO, and other executives for 2 years.
- Maximum total system cost of \$10,000 for multiple boards
- Individual enrollment for \$500 per person
- Onsite training for \$250 per learning hour, plus travel expenses





How to Register

- CEOs of registered hospitals will receive an email with a DocuSign attachment of the Participation Letter (example can be found at gha.org)
 - Include listing of all participants (Board Members, CEO, CFO, and other executives) with individual email addresses
- An individual user profile will be created for each learner to allow for pre- and post-testing, distance learning participation, and tracking of course completion

GHA & Georgia Southern University Hospital Leadership Training Program



Participation Letter

| This Agreement executed this of Hospital Association ("GHA") to participate Leadership Training Program ("Program") | 2019, by and Georgia in the GHA & Georgia Southern University Hosp |
|---|--|
| offerings to comply with H.B 769. H.B. 769 In conjunction with the State Office of Rural Health than January 1, 2019, which will be provided to lev leadership, hospital board members, and hospital defined in Code Section 31-8-91, and to other rura | h, develop standards for education curriculum no later idership, including, but not limited to, hospital executive authority members of rural hospital organizations, as I health care facilities upon request. The curriculum shall lagement, planning, and compliance training. The center |
| University to provide a curriculum that mee | Georgia Rural Health Innovation Center at Merce ts the education standards developed by the Geor te Office of Rural Health. The curriculum standa g/hospital-leadership-training/. |
| Whereas , the Program includes the require placed upon Certified Trainers through Dec | ed documentation and reporting requirements ember 31, 2021. |
| Now therefore, the Participating Instituti | on acknowledges and agrees to the following: |
| Leadership subject to the training re duration of the initial standards. Not considered confidential and subject 2. Participating Institution understand | current list of Board Members and Executive quirements and any modifications to this list for the that all individual participant information will to the Program confidentiality policy. In the Program runs through December 31, 20 per Board, up to a maximum of \$10,000 per year |
| In Witness whereof, the Participating In | stitution and GHA agree as set forth above. |
| Participating Institution: | Georgia Hospital Association Inc. |
| By: | ву: |
| Name: | Charles T. Adams |

Reporting

- The GHA and Georgia Southern Hospital Leadership Training Program will provide ongoing reports to your hospital and GHRIC showing individual participation in training, which standards have been passed, and hours of credit awarded
- Each hospital is also required to submit quarterly reports to GHRIC with a current list of Board Members, Executives, and Hospital Authority Members and attest to each individual's training progress





Reporting

By December 31:
 Hospitals must submit their current list of executives and Board. Form can be found on GHA website



Please submit reports every three months by the following due dates (or business day immediately preceding if due date occurs on a weekend or holiday): March 31, June 30, September 30, December 31. Reports can be submitted via scan and email to info@georgiaruralhealth.org or by mail to Attn: Hospital Leadership Training 1501 Mercer University Dr., Macon, GA 31207 Name of representative completing repo Email address of hospital representativ Name of vendor that hospital will be working with: Note: If you have not yet contracted with an approved vendor, please leave this question blank On the following page, provide a full roster of current CEO, CFO, Board Members, and Hospital Authority Members who are required to complete the training per HB 769. If you are expanding the training to include additional members of your staff, please list them with an * next to their name.

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| Name | Title (CEO, CFO, Board, Hospital Authority, etc.) | Training Status: A: Completed-PreReq Only C: Completed Partial (include what portions) D: Not Yet Begun | Date of Successful Training Completion, if applicable |
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Please repeat this page as needed to include complete roster



Questions

- Unmute yourself or click to raise your hand to be unmuted by the moderator
- If you have additional questions after today's call, email Chuck Adams cadams@gha.org

www.gha.org/HospitalLeadershipTraining



