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Healthcare

Need Help?
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 Basic Healthcare Cause Mapping Template
 October 23, 2013

Incident title...

Location of Incident:

Date of Incident:

Version Number:

Version Date:

CAUSE MAPPING®

Problem Solving • Incident Investigation • Root Cause Analysis • Risk Mitigation

Investigation File

The purpose of this file is to organize all relevant information.

The following worksheets are contained in this workbook:

Start here →

Area	Worksheet (links)	Description
Investigation Information	Title Page	This worksheet
	Versions	Evolution of this workbook and contributors
	Contacts	People / Contact info of those involved with the analysis
	CM Steps	Cause Mapping Method, Steps and Tools (layout)
Additional Information & Tools	Step 1. Define the Problem	Problem Outline
	Step 2. Conduct the Analysis	5-Why basic Cause Map to get started
	Step 3. Select the Solutions	Action Items table listing solutions, owner, due dates
	Timeline	Sequence of events with date, time, description
	Diagram	Diagrams, drawings and images
	Photos	Photographs and pictures
	Work Process	Steps of related work processes written as a flowchart
	Notes	Notes, emails, documents
	Info To Get	Information to collect or To Dos during the investigation
	END	Extra material past this worksheet
Examples & Resources	Excel Tips	Tips for using the template in Microsoft® Excel®
	Examples	Example Cause Maps