

## Contact Information for Veterans' Administration Claims Offices for Georgia Hospitals

### Atlanta 404-321-6111

- VACC Claims Processing Chief -Muriel Love-ext 3691
- VACC Claims Customer Service -Muriel Love-ext 2138,2139,2144
- NVCC Chief -Shirley Warren ext 121683
- NVCC Customer Service -Shirley Warren ext 121683
- NVCC Provider Agreement contact -Jeff Garrett-404-969-9466
- HealthNet contact for your facility -Gary Compton ext 7712

### Augusta 706-733-0188

- VACC Claims Processing Chief - Melinda Marshall x2066
- VACC Claims Customer Service -Melinda Marshall x2066
- NVCC Chief - Cynthia Faulkner x2865
- NVCC Customer Service - Sherry Henderson x2071
- NVCC Provider Agreement contact - Katrina Hines x2075
- HealthNet contact for your facility - Melinda Marshall x2066

### Charleston 843-577-5011 (Savannah Area)

- VACC Claims Processing Chief - David S. Neumayer x7831
- VACC Claims Customer Service CS Line x7840
- NVCC Chief - Elene Kelleher x7425
- NVCC Customer Service - CS line x6763
- NVCC Provider Agreement contact - Sherry Green x5441
- HealthNet contact for your facility - Kim x5302, Daniel x3997

### Dublin 478-272-1210

- VACC Claims Processing Chief -Tracy Graham extension 2413
- VACC Claims Customer Service - Tracy Graham extension 2413
- NVCC Chief - Felicia Powell extension ext3299
- NVCC Customer Service -Felicia Powell ext 3299
- NVCC Provider Agreement contact - Joyce Rozier extension 2414
- HealthNet contact for your facility - Joyce Rozier extension 2414

VACC means VA Community Care

NVCC means Non-VA Coordinated Care

*Please note that a breakdown of the facility types and geographic areas handled by each office has been requested but not yet received.*