

## 2021 Patient Safety and Quality Summit

January 14-15, 2021

1:30 – 3:30 pm each day

Webinar

This educational activity is jointly provided by AXIS Medical Education and Georgia Hospital Association

**Target Audience:** Patient safety and quality improvement professionals, nurse leaders and educators, social workers, hospital administrators and leadership

**Overview:** The GHA Patient Safety and Quality Summit is an annual event focused on innovative approaches and long-standing, reliable strategies to improve patient care, quality, culture of caring, and worker and clinician resiliency. Previously a two-day, in-person conference, the 2021 event is being shortened to two webinar sessions.

### Learning Objectives:

At the conclusion of this activity, participants should be better able to:

1. Recognize the three essential elements of a Culture of Ownership to create a more positive and healthier workplace practice environment and build resiliency.
2. Identify The Twelve Core Action Values described in *The Heart of a Nurse Leader* to be a values-based leader.
3. Examine your leadership style(s) with practical application tools to stand on your values during turbulent times.
4. Explain, via a case study, how one hospital closed gaps by coordinating care within a single system.
5. Compare how elements from the case study example can be applied to your facility.
6. Describe mindfulness techniques designed to reduce stress, increase creativity, and be more productive.
7. Manage “trigger moments” using emotional intelligence techniques.

### Agenda

#### Thursday, Jan. 14, 2021

1:30-2:30 p.m. GHA Updates and Awards Program (non-certified)

2:30-3:30 p.m. Maintaining a State of Resiliency and Positivity in the Hospital

#### Friday, Jan. 15, 2021

1:30-2:30 p.m. Establishing a Continuum of Care: Maintaining Responsibility for Patient Care In and Out of the Hospital

2:30-3:30 p.m. Daily Reset Break – A Mindfulness Journey: Purposefully Reset, Renew and Re-energize

**Your Faculty:**

**Bob Dent**, DNP, MBA, RN, NEA-BC, CENP, FACHE, FAAN, FAONL  
Vice President, Patient Care Services & Chief Nursing Officer  
Emory Decatur Hospital, Emory Hillandale Hospital, Emory Long Term Acute Care Hospital

**Robin Rau**  
Chief Executive Officer  
Miller County Hospital

**Tessa Todd Morgan**  
Founder and Chief Executive Officer  
TRIESENCE

**Bob Dent, DNP, MBA, RN, NEA-BC, CENP, FACHE, FAAN, FAONL, Vice President, Patient Care Services & Chief Nursing Officer Emory Decatur Hospital, Emory Hillandale Hospital, Emory Long Term Acute Care Hospital**

Prior to joining Emory in August 2019, Bob served as senior vice president, chief operating and chief nursing officer at Midland Memorial Hospital, a 464-bed general medical and surgical hospital in Midland, Texas. Bob's background includes over 30 years of progressive leadership experience in acute care hospitals, long-term acute care and academia. He is also the author of three books that focus on improving the health care workplace. Bob offers direction on knocking out toxic emotional negativity; building a culture of ownership; self-empowerment; full engagement and taking the initiative to do what's right.

**Robin Rau, Chief Executive Officer, Miller County Hospital**

After serving as an administrator at a NIH Cancer Center in New England, Robin relocated to Georgia in 1997 and has since served in numerous leadership roles in hospitals and nursing homes in South Georgia. In 2008, she became the CEO of Miller County Hospital, a 25-bed Critical Access Hospital in Colquitt, GA. Robin led a turnaround of the hospital, taking it from the brink of closure to a thriving community hospital that is the largest employer in the county. Robin was honored in 2019 as a "Community Star" by the National Organization of State Offices of Rural Health.

**Tessa Todd Morgan, Founder and Chief Executive Officer of TRIESENCE**

Tessa Todd Morgan is a mindfulness expert, personal growth coach and accredited trainer in Emotional Intelligence. As the Founder and CEO of TRIESENCE, Tessa has coached hundreds of individuals and organizations to achieve a balance of physical, mental and spiritual wellness. After getting her degree and studying criminal justice and business management, Tessa completed a four-year leadership development program at the Center for Authentic Leadership where she received her coaching training and enjoyed working with entrepreneurs from around the world. Shortly thereafter, Tessa received her accreditation in *Emotional Intelligence for Personal Leadership* from the Institute for Health and Human Potential. Today, she helps audiences to solve the daily problems that millions of workers and leaders face every day—the inability to step "outside" their own heads and purposefully reset, renew, and re-energize themselves.

**ACCREDITED CONTINUING EDUCATION**

## Accreditation Statement



JOINTLY ACCREDITED PROVIDER™  
INTERPROFESSIONAL CONTINUING EDUCATION

In support of improving patient care, this activity has been planned and implemented by AXIS Medical Education and Georgia Hospital Association. AXIS Medical Education is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.



IPCE CREDIT™

This activity was planned by and for the healthcare team, and learners will receive 3.0 Interprofessional Continuing Education (IPCE) credit for learning and change.

### Credit Designation for Nursing

AXIS Medical Education designates this continuing nursing education activity for 3.0 contact hours. *Learners are advised that accredited status does not imply endorsement by the provider or ANCC of any commercial products displayed in conjunction with an activity.*



ASWB approved continuing education **Social Workers**

As a Jointly Accredited Organization, AXIS Medical Education is approved to offer social work continuing education by the Association of Social Work Boards (ASWB) Approved Continuing Education (ACE) program. Organizations, not individual courses, are approved under this program. State and provincial regulatory boards have the final authority to determine whether an individual course may be accepted for continuing education credit. AXIS Medical Education maintains responsibility for this course. Social workers completing this course receive a maximum of 3.0 continuing education credits.

### Quality Professionals

This program has been approved by the National Association for Healthcare Quality for a maximum of 3 CPHQ continuing education credits for this event.

### AXIS Contact Information

For information about the accreditation of this program please contact AXIS at [info@axismeded.org](mailto:info@axismeded.org).

### Disclosure of Conflicts of Interest

AXIS Medical Education requires instructors, planners, managers and other individuals and their spouse/life partner who are in a position to control the content of this activity to disclose any real or apparent conflict of interest they may have as related to the content of this activity. All identified conflicts of interest are thoroughly vetted by AXIS for fair balance, scientific

objectivity of studies mentioned in the materials or used as the basis for content, and appropriateness of patient care recommendations.

The **faculty** reported the following financial relationships or relationships they or their spouse/life partner have with commercial interests related to the content of this continuing education activity:

<b>Name of Faculty or Presenter</b>	<b>Reported Financial Relationship</b>
Bob Dent, DNP, RN, FACHE, FAAN, FAONL	Nothing to disclose
Robin Rau	Nothing to disclose
Tessa Todd Morgan	Nothing to disclose

The **planners, managers and reviewers** reported the following financial relationships or relationships they or their spouse/life partner have with commercial interests related to the content of this continuing education activity:

<b>Name of Planner/Manager/Reviewer</b>	<b>Reported Financial Relationship</b>
Leigh Beakley	Nothing to disclose
Rhett Partin	Nothing to disclose
Andy Cobb	Nothing to disclose
Kathy McGowan	Nothing to disclose
Dee Morgillo, MEd., MT(ASCP), CHCP	Nothing to disclose
Holly M. Hampe, DSc., RN, MHA, MRM, CPHQ	Nothing to disclose

### **Disclaimer**

Participants have an implied responsibility to use the newly acquired information to enhance patient outcomes and their own professional development. The information presented in this activity is not meant to serve as a guideline for patient management. Any procedures, medications, or other courses of diagnosis or treatment discussed in this activity should not be used by clinicians without evaluation of patient conditions and possible contraindications on dangers in use, review of any applicable manufacturer's product information, and comparison with recommendations of other authorities.

### **Requirements for credit:**

Attend/participate in the educational activity and review all course materials.

Complete the CE Attestation form online by **11:59 pm ET February 15, 2020**. Instructions will be provided. If you do not enter the online portal by the above date, you will not be able to retrieve your statement of participation.

Upon successful completion of the online form, your statement of completion will be presented to you to print.