

2010-2011 CHAPLAIN SYMPOSIUM

SPIRITUAL DIMENSIONS OF CHAPLAINCY IN HEALTHCARE

2ND Friday of the Month

11:00 A.M. -12:30 P.M. Eastern

March 2010

GHA/TELNET IN COOPERATION WITH THE TELECONFERENCE NETWORK OF TEXAS, PRESENT THIS OPPORTUNITY FOR HOSPITAL CHAPLAINS, LOCAL CLERGY, PASTORAL CARE DIRECTORS AND STAFF, CPE STUDENTS AND VOLUNTEERS TO DISCUSS CURRENT RELEVANT ETHICAL ISSUES AND SHARE IDEAS LIVE VIA TELNET AUDIO CONFERENCING.

THIS CONFERENCE IS PROVIDED AT NO CHARGE TO TELNET SUBSCRIBING LOCATIONS.

March 12, 2010 – “Perinatal Loss”

Phil Pinckard, BA, MDiv, BCC, BCCC, PC, Director of Chaplaincy Services and Education, Medical Center of South Arkansas, El Dorado, AR

“Perinatal Loss” explores issues surrounding a fetal demise, stillbirth, or death of a newborn. Common myths about grief will be discussed as well as stages of grief, support systems, ceremonies including a Naming Ceremony and caregiver issues.

April 9, 2010 “Wrapped in the Arms of Surrender: Using a Contemplative Listening Practice as a Psychospiritual Resource for Alleviating Anxieties While Facing a Life-Challenging Illness”

Gary Malkin, Composer, Producer, Recording Artist, Emmy, CLIO and ASCAP award winner, Founder, Wisdom of the World and Companion Arts, Greenbrae, CA

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As an innovator in the field of using music and arts-infused methods, composer/author Gary Malkin will present a new modality that helps to cultivate a restorative form of deep listening, for the purpose of addressing fears that might be compromising the patient’s immune system. This experiential modality presents a new contemplative listening technique that intends to measurably alleviate overt and covert anxieties that are often heightened during life challenging illnesses. By helping patients and their families come to terms with one’s fears and feelings about the possibility of not surviving an illness, this program intends to help the patient cultivate greater courage, cultivate emotional and spiritual intelligence, and develop a stronger appreciation for the preciousness of life itself.

May 14, 2010- “Spiritual Care in Palliative Care – An Interdisciplinary White Paper”

Reverend George F. Handzo, MA, MDiv, BCC, Vice President, Pastoral Care and Leadership & Practice, HealthCare Chaplaincy, New York, NY

Karen Pugliese, MA, BCC, Advanced Chaplain, Spiritual Care Resources, Central DuPage Hospital, Winfield, IL

This presentation will discuss the findings of a major multidisciplinary consensus paper co-authored by Christina Puchalski, M.D. and Betty Ferrell, Ph.D. entitled “Improving the Quality of Spiritual Care as a

Dimension of Palliative Care.” The current presenters were both advisors to the project. The white paper presents a spiritual care delivery model featuring board certified chaplains as the spiritual care professionals. Roles for each clinical discipline, including training and competencies, spiritual assessment models, relationships with community spiritual care providers, and implementation recommendations will be explored.

June 11, 2010 – “Chaplaincy Care Pathways”

Paul E. Derrickson, MDiv, BCC, ACPE Supervisor, *Director of Pastoral Services, Penn State, Milton S. Hershey Medical Center, Hershey, PA*

Brent Peery, D.Min., BCC, *Director of Chaplaincy Services, Memorial Hermann Hospital –Texas Medical Center, Houston, TX*

Using chaplaincy care pathways as a lens through which to understanding the patient’s and family’s strengths and struggles in adapting to an illness sharpens the practitioners spiritual assessment, targets spiritual interventions and fosters healthier outcomes. The history of these pathways will be illustrated with examples of various models. Their application and relevance to chaplaincy will be discussed.

July 9, 2010 – “Chaplains and Research: Steps in Learning and Why it is Worth it for our Profession”

Patricia Murphy, PhD, *Chaplain/Assistant Professor, Department of Religion, Health and Human Values/Psychology, Rush University Medical Center, Chicago, IL*

Health care chaplains are beginning to recognize the need to become an evidence-based profession. This presentation will explore what that means for most chaplains and ways to get there. APC Standard 12 is promoting development of chaplains’ learning to read research and, for a few chaplains, to actually be involved in it. This presentation will also consider how this can be consistent with our spiritual ministry and judgment. The presentation will provide information about steps that have been taken or could be taken to reach this goal, including descriptions of curricula.

August 13, 2010 – “Ensuring that No One Dies Alone: The Implementation of a NODA Program”

Reverend Ann Steiner, MDiv., *Director of Chaplaincy and Volunteer Services, Parkview Health, Fort Wayne, IN*

Prior to the implementation of a No One Dies Alone program, Parkview Hospital was averaging 2.8 deaths per month where the patient had no family or friends to be with them in their last hours. Since the program was established in February, 2009, no patients who were identified as actively dying have died alone. This presentation will focus on the logistics of establishing such a program (handling large numbers of volunteers, media coverage, communication, etc.), lessons learned, and the effect of the program on the soul of the hospital.

September 10, 2010 – “Pastoral Care in the Interreligious Context”

Reverend Dirk Ficca, *Executive Director, Council for a Parliament of the World’s Religion, Chicago, IL*

This presentation will focus on the interreligious dimension of pastoral care and counseling and address such questions as: What are the varieties of approaches of meeting the pastoral care needs of persons from diverse traditions? How can various institutions - such as hospitals, educational institutions, jails and prisons, even corporations and organizations of civil society - honor the diversity of traditions present among their constituencies and staff? What are the practical ways to set the context in which individuals and institutions can have positive and transformative experiences of difference?

October 8, 2010 – “A Comparative Overview of Pastoral Care: Education for Pastoral Ministry and the Role of Storytelling in Critical Care Situations Experienced Across Selected Paediatric Hospitals in Australia, the UK, Canada and the USA”

Reverend Tom Rose, *Senior Chaplain, Pastoral Care Department, Epworth Richmond, Richmond Victoria, Australia*

The Churchill Trust established in memory of Sir Winston Churchill following his death in 1965 awarded a fellowship to enable an extensive overseas study program of pastoral care in pediatric hospitals. Content will include some comparative observations of pastoral care in pediatric hospitals highlighting education, storytelling and the distinctive role of pastoral care in the Integrated Healthcare System that sees ever increasing blurring of professional boundaries.

November 12, 2010 – “Emotional Intelligence (EQ) in Ministry”

Lynn M. Levo, CSJ, PhD, Consulting Psychologist, Private Practice, Silver Springs, MD

It is common knowledge that we handle technical issues and problems far better than human ones. When it comes to the emotional issues that arise when working with individuals and groups, even highly skilled professionals may fall short. This presentation will explore EQ, the array of personal and social skills that allow helpers to live more fully and to be more successful in their ministry. Participants will have an opportunity to understand the personal and social dimensions of EQ and examine how to balance information from their emotional center with information from their rational center. Practical suggestions for becoming more skillful

December 10, 2010 – “The Case for Standards of Practice for Professional Chaplains in Acute Care Settings”

Stephen D. W. King, PhD, BCC, Manager of Chaplaincy, Seattle Cancer Care Alliance, Seattle, WA

Jon A. Overvold, M. Div., BCC, Director of Pastoral Care and Education, North Shore University Hospital, Manhasset, NY, HealthCare Chaplaincy, Inc., New York, NY

The Association of Professional Chaplains (APC) is preparing for a future of greater challenges in health care and toward better engagement and integration with other professionals. Standards of Practice are needed for this endeavor. This program will describe the importance of SOPs in professional chaplaincy and as a crucial step in the development of the profession. The presentation will provide background information on the process of drafting SOPs for professional chaplains in acute care settings. The speakers will not just introduce standards but will discuss the importance and challenges of these SOPs and how you can use them to advance chaplaincy in your setting and beyond. The presentation will include how APC is moving toward SOPs in other chaplain specialties. will be explored.

January 14, 2011 – “Ministering to Clients of Different Faiths”

Daniel Davila, MDiv., MAR, BCC, Chaplain/Associate Director, Spiritual Care Department, Austin State Hospital, Austin, TX

Ministry in chaplaincy extends and includes people who are not within our religious membership and spiritual perspective. Therefore, in this presentation we will address the expectations on ministering to people of different faiths as delineated in our job description in our place of work, in our chaplaincy code of ethics and our denominational endorsement. We will also address ethical challenges of professional competence, bias and boundaries and offer a client centered-approach that takes into consideration the client's spiritual framework.

February 11, 2011 – “The Role of the Chaplain in Palliative Care”

Reverend Steve Thorney, MDiv, MA, Staff Chaplain, Department of Supportive and Palliative Care, The University of Texas M.D. Anderson Cancer Center, Houston, TX

The purpose of this presentation is to outline the role of the chaplain in palliative care as a fulltime position at The M.D. Anderson Cancer Center. The chaplain's responsibilities in the Acute Palliative Care Unit, the Supportive Care Clinic and Palliative Consult Service will be discussed. In particular, the broad range of

interdisciplinary expectations of the chaplain will be explored. Such things include: physician's rounds, physician sign-out meetings, attending and/or facilitating family meetings; presenting grand rounds; education of medical fellows on spiritual care; teaching for nursing and physician board reviews; and spiritual research. Within this model, spiritual care of patient and family at the end-of-life will be outlined.

March 11, 2010 – “Using Ethics Guidelines to Improve End of Life Care: What’s the Chaplains Role?”

Nancy Berlinger, PhD, MDiv, *Deputy Director and Research Scholar, Hastings Center, Garrison, NY*

This presentation will discuss the forthcoming publication of the revised and expanded edition of the Hastings Center Guidelines on End-of-Life Care, first published in 1987. The director of this publication project will discuss the new guidelines with reference to the role of chaplains, social workers, and other health care professionals in caring for dying patients and their families, and in contributing to efforts to improve care near the end of life.