

TELNET COURSE: T2571 (WEBINAR)

OBSERVATION SERVICES: BILLING AND COMPLIANCE UPDATE

Learn from an expert answers to these questions:

- Just what is Observation?
- How do we differentiate inpatient from outpatient?
- Confused about whether Observation is a status or location?
- What needs to be documented for Observation Services?
- What really is the definition of Condition Code 44?
- Why do hospitals have difficulty with Observation?
- Where does Observation fit into the RAC Audits?
- How can we audit Observation Services
- How do we code/bill injections/infusions for Observation?
- How does nursing staff influence Observation status to ensure proper payment?
- Do we need to have an Observation log?
- How does the ED fit into Observation?
- How should we handle post-operative surgery?

Target Audience: CEO, COO, CFO, CNO, CMO, All Coding, Billing and Claims Transaction Staff, Chargemaster Coordinators, Financial Analysts, Compliance Officer, Outpatient Nursing Staff, Medical/Surgical Nursing Staff, Nurse Managers, ED Nursing Staff, Utilization Review Personnel, and Quality Assurance Personnel

Date: March 23, 2010

Time: 9:30 - 11 am EDT

Faculty:

Duane Abbey, PhD, CFP
Abbey & Abbey Consultants, Inc.
Ames, Iowa

Duane Abbey is a management consultant and president of Abbey & Abbey Consultants. For over 20 years, Duane has provided healthcare consulting services to hospitals, physicians, and medical clinics. The focus of his consulting has been in the areas of compliance, payment, and delivery systems. In addition to his consulting, Dr. Abbey is an invited presenter for hospital associations, medical societies, and other groups. He also has published both articles and books on healthcare topics. Dr. Abbey earned his graduate degrees from the University of Notre Dame and Iowa State University.

Program Topics:

- Overview of Observation Services
 - Outpatient Services versus Inpatient Admissions
 - Observation as a 'Status' versus being a 'Bed'
 - Documenting Observation Services
 - Care Paths for Observation Services
- New APC Grouping Logic for Observation for CY2008/CY2009
 - The New CMS Approach to Observation Payment
 - Composite APC Payment Process
 - Impact on Coding, Billing & Reimbursement
 - Changes for CY2010
- CMS's View of Observation Services
 - The 'Bed' Concept
 - Start and Stop Times
 - Direct Admissions to Observation Status
 - Observation for More than 48 Hours
 - Inpatient Status to Observation Status
- Injections and Infusion in Observation
 - Charge Capture for Injections/Infusions
 - Coding Idiosyncrasies for Injections/Infusions
 - Documenting Special Services
- Procedures Performed while in Observation
- Post-Operative Observation and Inpatient-Only Procedures
- Compliance for Observation Services
 - Diagnostic Conditions
 - Care Paths
 - Observation Log
 - Policy and Procedure Development
 - RAC (Recovery Audit Contractor) Audit Concerns
- Conducting Observation Audits
- Special Challenges for Observation Services
 - Driven by Physicians
 - Quality of Care
 - Need for On-Going Training and Education

Objective:

At the completion of this program, the participants will be able to:

1. Discuss the compliance and billing issues with Observation Services.

CE Credit: .15 (GHA)

Registration: There is a site fee of **\$195** for this course. Advance registration is required to ensure delivery of instructional materials. Please contact your TELNET Coordinator for registration and further information by **March 9, 2010**.

YOUR HOSPITAL MUST BE A MEMBER OF TELNET IN ORDER TO PARTICIPATE
For subscription information, contact Kandi Verro @ 770.249.4537

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