

## Enforcement Matrix

PATIENTS/VISITORS	WHAT HAPPENS	DISCUSSION INCLUDES:	WHO TAKES THE ACTION
First Notice	Person is given: <ol style="list-style-type: none"> <li>1. Empathetic discussion</li> <li>2. QuitLine card</li> <li>3. Route for possible NRT therapy if available</li> <li>4. Recommend doctor for prescription</li> <li>5. Cessation resources</li> </ol> Observer fills out card with information, gives to supervisor	<ol style="list-style-type: none"> <li>1. "I am really sorry, but our hospital has a tobacco-free campus policy. We don't allow the use of tobacco anywhere in the building or on the grounds"</li> <li>2. "I know that this is a very trying time for you,"</li> <li>3. "But we are taking care of some very sick people and we want to do everything in our power to help them get well. Unfortunately, tobacco is really dangerous for people."</li> <li>4. "We will be happy to help you. Would you like me to contact a physician to see what we can do?"</li> </ol>	Staff member observing the behavior
Second Notice And/or if the person refuses to cease using tobacco on campus	Notify hospital security	"I am really sorry, but I will have to notify hospital security. Tobacco in a hospital is really dangerous and we want to do everything in our power to help our patients get well."	Staff member observing the behavior
Third Notice	Escort off campus	"This is a tobacco-free hospital campus and we do not allow the use of any tobacco products here. You will have to leave our campus if you wish to use tobacco."	Hospital security

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